



Disability Network Southwest Michigan

Annual Report | 2019-20



DISABILITYnetwork

Southwest Michigan

Founded in 1981 by a small group of disability advocates, Disability Network Southwest Michigan educates and connects people with disabilities to the community resources they need to live independently and advocates for social change. Disability Network's advocacy work is focused on creating communities that value disability as human diversity, free of attitudinal barriers, where all people benefit with full access and inclusion.

Learn more about Disability Network Southwest Michigan at www.dnswm.org.



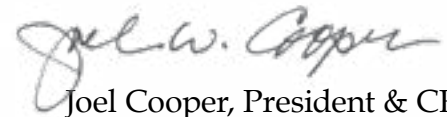
A Message from our President

As I reflect upon our past Fiscal Year 2019-2020, our efforts, like so many others, were faced with challenges that no one could have ever imagined occurring and we now know are historic in every conceivable way due to the COVID-19 pandemic. Highlights of the year were centered around major concerns resulting in funding reductions from our State funding sources and services requiring to be suspended due to the mandate of 'Stay Home and Stay Safe', initiated to mitigate the spread of the COVID-19 virus. This requirement became a permanent need to require all staff to continue remote work at home, lasting for the remainder of the fiscal year and beyond. The development of a detailed COVID-19 Preparedness and Response Plan became our new mode of operation, with ongoing changes occurring frequently to react to the ever-growing precautions associated with the serious nature of the pandemic and significant efforts by employers to protect and keep our employees, families, customers and the general public safe. These experiences during a chaotic environment could only be confronted with the incredible resilience and patience of all our staff to quickly pivot our service delivery models from in-person to virtual in order to meet the consistent demand of our customers.



With financial support from a Paycheck Protection Program loan and special Federal CARES Act funding from the Administration for Community Living to provide COVID-19 related supports for people with disabilities, our agency maintained our entire complement of staff to ensure our mission was present. Our community funders were very responsive to our agency needs, providing financial resources to support our customer services and operations.

Through our collective perseverance for staying the course during this public health crisis, we can reflect upon the changes that were required, realizing we succeeded to impact in positive ways in supporting people with disabilities, while ensuring safety and well-being for staff and customers.


Joel Cooper, President & CEO

Summary of Services

- **6,162** Information & Referral requests answered
- **895** people with disabilities received Independent Living supports
- **459** youth with disabilities served
- **139** people received Social Security Benefits Counseling
- **147** COVID Cares support services
- **15** people with disabilities transitioned out of nursing facilities and into community-based living, resulting in saving Michigan taxpayers over **\$1,125,000**
- **167** people with disabilities received transportation assistance
- **138** educational presentations with **2,133** people participating
- **26** ramps built
- And more . . .

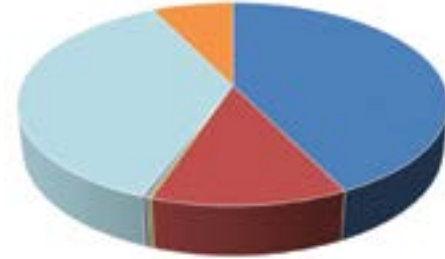
Fiscal year 2019-20



Financials

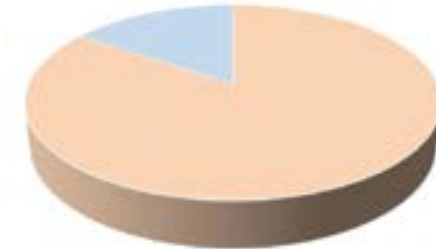
REVENUE

● Federal & State Grants	\$ 986,719	42.7%
● Contributions	287,180	12.4%
● Interest Income	7,069	0.3%
● Donated Materials & Services	5,421	0.2%
● Program Service Fees	856,310	37.1%
● Contract Services	167,163	7.2%
Total Revenue	\$ 2,309,862	



EXPENSES

● Program Services	\$ 2,169,684	84.6%
● Admin/Fund Development	395,266	15.4%
Total Expenses	\$ 2,564,950	



Beginning Assets \$ 1,259,888

Ending Assets \$ 1,004,800

FY 2020 Annual Report Note: FY 2020 deficit is partially due to an approved Paycheck Protection Program (PPP) loan. Forgiveness approval of the PPP loan was pending at the end of FY 2020.

Thank you to our generous donors . . .

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*Every effort has been made
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Disability Network Southwest Michigan

517 E. Crosstown Parkway
Kalamazoo, MI 49001
(269) 345-1516

2900 Lakeview Avenue
St. Joseph, MI 49085
(269) 985-0111

Toll Free: (877) 674-5209

www.dnswm.org